

77529

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

3/A
6-17-03
OK

Applicant: Jim Beck III Art Unit: 2655

Serial No.: 09/484,140

Filed: January 18, 2000

For: AUTOMATIC CALL DISTRIBUTOR
WITH LANGUAGE BASED ROUTING
SYSTEM AND METHOD

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Attorney
Docket No.: 77529AMENDMENT AAssistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of March 14, 2003,
please amend the above-identified application as follows:

In the claims:

Amend claim 1 to read as follows:

-
1. A method of determining a language of a call handled
by an automatic call distributor, such method comprising
the steps of:
detecting the call;
sampling an audio portion of the call;

A
B

2655

AMENDMENT TRANSMITTAL LETTER (Large Entity) Applicant(s): Jim Beck III	Docket No. 6065-77529
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Serial No. 09/484,140	Filing Date 01/18/2000	Examiner Opsasnick, Michael N.	Group Art Unit 2655
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Invention: **AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING SYSTEM AND METHOD**



TO THE ASSISTANT COMMISSIONER FOR PATENTS:

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Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

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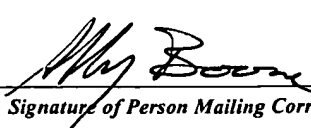
CLAIMS AS AMENDED						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT		RATE	ADDITIONAL FEE
TOTAL CLAIMS	24 -	24 =	0	x	\$18.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0	x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>						\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$0.00

- ☒ No additional fee is required for amendment.
- ☐ Please charge Deposit Account No. _____ in the amount of _____
A duplicate copy of this sheet is enclosed.
- ☐ A check in the amount of _____ to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. **03-2470**
A duplicate copy of this sheet is enclosed.
 - ☒ Any additional filing fees required under 37 C.F.R. 1.16.
 - ☒ Any patent application processing fees under 37 CFR 1.17.



 Jon P. Christensen
 Reg. No. 34,137

Dated: **June 9, 2003**

I certify that this document and fee is being deposited on 6/09/2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.	
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Abby Boone _____ Typed or Printed Name of Person Mailing Correspondence	

CC: